



## CANCELLATION POLICY

Go2italy welcomes you to the travel experience of a lifetime. To better serve you and clarify the terms/conditions and our cancellation policy we have prepared the following statement in written format: Your reservation or participation in any of our tours offered by Go2italy constitutes a contractual agreement between you (the client) and Go2italy (the agency). We strive to make each tour a great experience with memories that last a lifetime.

- An initial deposit of \$ 500.00 per person is required at the time of booking. This initial deposit is NON-REFUNDABLE, unless the request is submitted in writing within 3 days of such deposit to the agency.
- Any cancellation made by the client more than 90 days before the departure date may be issued a refund, except the initial \$ 500.00 deposit. Cancellation made by the client within 90 days of departure are NOT REFUNDABLE under any circumstances. We suggest purchasing travel insurance for coverage.
- Balance is due no later than 90 days from the scheduled departure date.
- Prices shown are per person and based on (DO) double occupancy.
- Prices shown are based on cash payment, not credit cards.
- Itineraries are subject to change without notice for unforeseen reason.
- The pricing of our tours is based in US dollars.
- Any deviation requests will be charged \$ 250.00 Administrative fee.
- Any cancellation by you, the client, shall be made in writing to the agency.
- Should you fail to make the final payment by the date due, it shall result in cancellation of your reservation and deposits will be forfeited.

- OPTIONAL TOURS, if any, must be paid within 90 days of departure.
- Should Go2italy cancel the tour, the client shall receive the initial deposit made and any additional payment made toward the tour. In such a case the agency shall provide the client with a written letter explaining the cancelation.
- Your reservation is confirmed when the initial deposit is received.
- 8% taxes are not included in the pricing of the tour. These taxes cover tourist tax, buses permit per city, hotel & airfare taxes.
- Acceptance of a refund constitutes a waiver by the client of all rights and remedies.
- Bookings are based on double occupancy. Single Occupancy, if available, will be charged an additional \$ 1750.00 plus applicable taxes.